



Enable2

Social Impact Report 2022-23

 <https://www.enable2.com>

 @Enable2 CIC

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Liz Weatherill
Managing Director

As a nation we have risen above the trauma of the COVID-19 pandemic and are looking forward. We have proven ourselves to be strong, flexible and resistant. The same can be said for Enable2.

This year we have seen the fruits of our labour in developing our bespoke telephone interpreting software, Enable2Connect. Launched during the COVID-19 pandemic, we have been making changes throughout the year to make this increasingly effective and efficient for our customers and our interpreters.

I would like to say a personal thank you to all our hardworking, kind and caring team of staff and interpreters for your hard work and dedication throughout this year.

A handwritten signature in black ink that reads "Elizabeth Weatherill".



Our Mission

To be a leader in the integration of communities by providing interpreting, employment and impactful social return initiatives to support people to live healthier, happier lives.



What did we do?

95.75% of bookings fulfilled



3,200 unique customers helped



Over 220,000 translated words



£29,051 reinvested

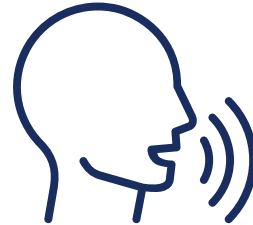


99.74% positive feedback



What did we do?

**134 new interpreters registered
speaking 52
different languages**



**97 different languages
supported**



**2.9 million minutes of
interpreting**



**8 unique organisations
supported with the Community
Investment Fund**



**60 hours of free training for
interpreters**



Feedback

Across the year, our amazing bank of interpreters have been described as:

"Efficient"

"Amazing"

"Kind"

"Adaptable"

"Engaging"

"Polite"

"Professional"

"Reliable"

"Clear"

"They completely appreciated the dilemma the patient and doctor faced."

"The interpreter handled the call with compassion and sensitivity."

"Helpful, flexible and adaptable in the session and their support was much appreciated!"

"They were a really good interpreter for a really tricky call about a very personal matter."

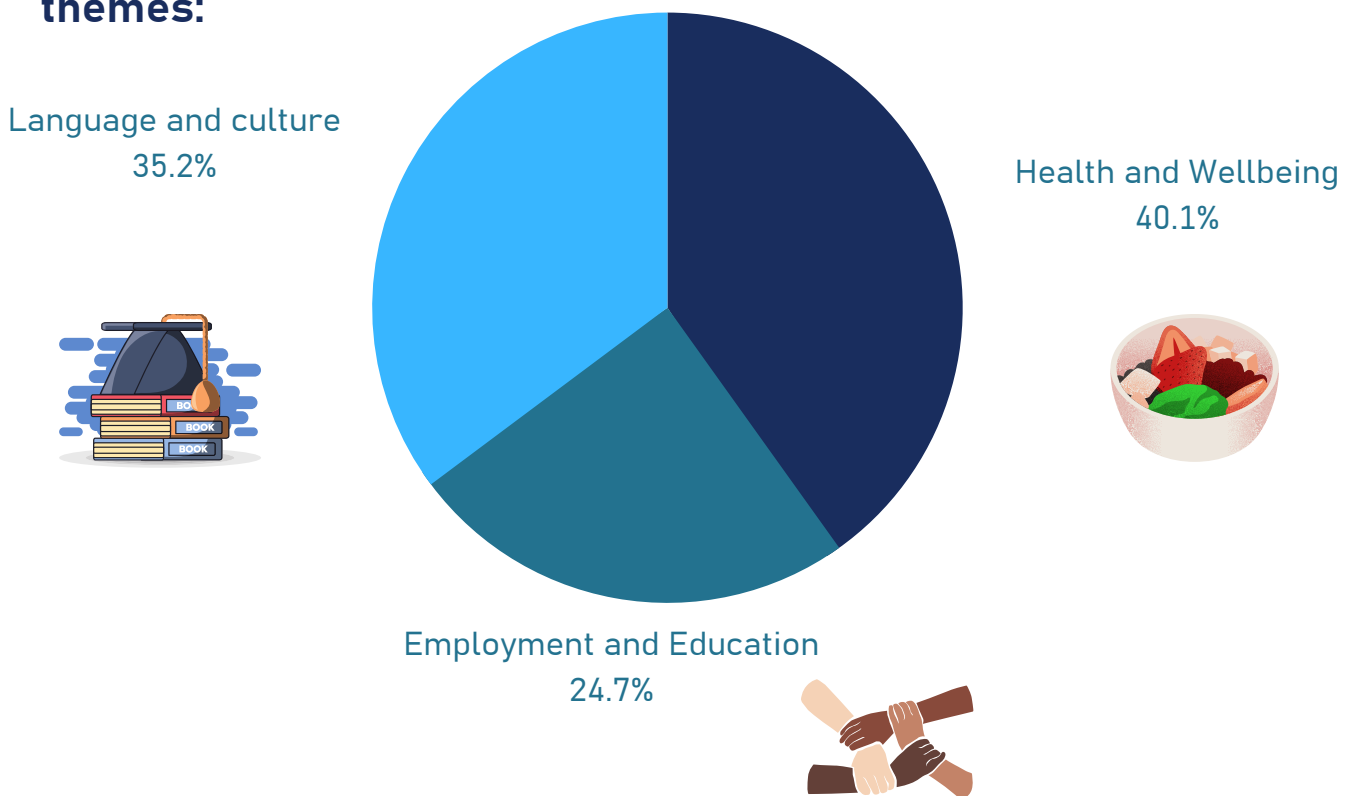
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Community Investment Fund

We ensure that all projects that we aid through our Community Investment Fund aid at least one of these key themes:

Health and Wellbeing
Education & Employment
Language & Culture

2022-23 division of Community Investment Fund across key themes:



Community Investment Fund



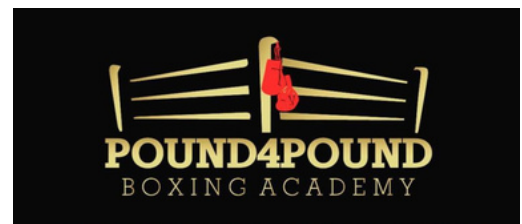
**The Country Trust - Farm
Discovery Visits**

**The Millside Centre - ESOL
Classes**



**Forget Me Not Children's
Hospice - Translation &
outreach support**

**Pound4Pound Boxing Academy
- Defibrillator donation**



Community Investment Fund



**CATCH & Leeds Hospital Charity
- Leeds Bear Hunt cub donation**

Better Lives Matter Donation



The Country Trust - 'Bread Before Bed' residential project support

Yorkshire Asian Golf donation



Community Investment Fund 22/23: in pictures



Children engaging with Bread Before Bed - a traditional bread making session on the first night of a Yorkshire Dales residential trip for primary school pupils in West Yorkshire.



Staff, volunteers and students of Pound4Pound boxing club. This club has since been given a Boxing England affiliation since the provision of a defibrillator by Enable2.



Centre Manager Juliet from the Millside Centre is integral in providing support to a wide variety of individuals from across Yorkshire. We have been working closely with them to help advance support and care for marginalised communities throughout the year.

Community Investment Fund 22/23: in pictures



An English for Speakers of Other Languages (ESOL) class funded by Enable2 underway. This class has supported English language development and integration skills of 20+ pupils from all across the world during its 6-month course.



One of the volunteers from Community Action To Create Hope (CATCH) in the Harehills area of Leeds introducing the goats from their educational farm to the bear cub purchased for them by Enable2 as part of the Leeds Bear Hunt project.



The finished CATCH bear cub, currently on display in Harvey Nichols in Leeds city centre. "Each patchwork piece symbolises a young person, their individuality and uniqueness and together we make our CATCH family. Embedded within our family, and shown in the patchwork, are the values we hold"

Impact Measurement

Methodology

As in previous years, we are using the Social Value Engine to analyse the impact of our social return projects. The Social Value Engine is updated with additional proxies and accessibility features are tailored to allow for the most-user friendly and effective impact reporting possible.

Results

Using the social value engine impact measurement tool, we have calculated the value of our social return projects. Using conservative assumptions about proxy values and other variables, we have calculated this figure to be:

£13.55 per pound spent



Upskilling: Continuous Professional Development (CPD)

In 2022 our interpreter bank were provided with a free, bespoke CPD event designed and delivered by Linda Skidmore from Bradford Council.

The session was entitled 'Interpreting in the context of Child Protection' and was designed to give interpreters an in-depth understanding of processes, key terms and the professional role that an interpreter has in Child Protection settings.

**50 interpreters
attended
speaking 40
different
languages**

**Over 60 hours
of free training
provided**

Upskilling: Case Study

**Fabian Gartland:
Social Value &
Business
Development
Coordinator**



Joining us as a member of the Client Services Team in 2021, Fabian began working within our Social Return department within 8 months of starting work here due to his demonstrable experience of and passion for working with third-sector organisations.

Through directly working with Enable2's Managing Director, Fabian helped successfully relaunch Enable2's Social Return initiatives and renew connections with a variety of delivery partners.

Fabian has held the position of Social Value & Business Development Coordinator at Enable2 since May 2022

"Since beginning this role, I have been exposed to such a large number of wonderful people who have dedicated themselves to bettering their communities. It's heartwarming to see how many people are out there committing their lives to the lives of others."